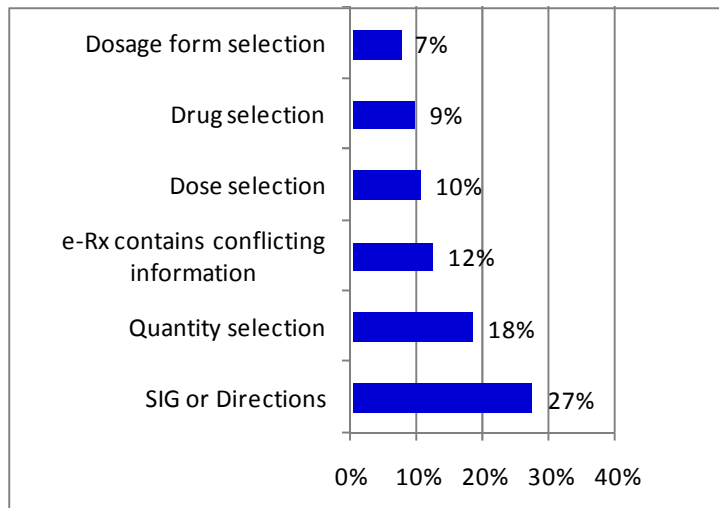




E-prescribing PEER Portal Is Open for Business!

We have received almost 200 reports,
but we need more!

- The pharmacist was the FIRST person to identify the error in 78 percent of reports
- The majority of reports involved problems with SIG/directions and quantity selection (see figure to right)
- In 38 percent of the reports the incidents reported were “near misses” but in 5 percent the incident REACHED patients
- On average, reporters spent 12 minutes initially resolving each incident and 8 hours until fully resolved



Some comments received through PEER Portal:

“Wrong strengths, wrong quantities, wrong directions. We are also receiving multiple copies of the same script. This is costly and adding up.”

“We received a prescription for the wrong patient. In counseling the patient on how to use the gout medication we had filled, she said she was not to have anything for gout as she doesn't suffer from gout.”

“We received a faxed prescription for this medication at 3:07 p.m. An e-Rx for the same medication was received at 4:48 p.m. This creates extra work for pharmacy staff. It also risks one of the prescriptions being misrouted and ending up with active prescriptions at two pharmacies.”

The PEER portal and instructions on how to report can be found at:

<https://www.pqc.net/eprescribe>

Help us save lives ... Report eRx problems TODAY!